

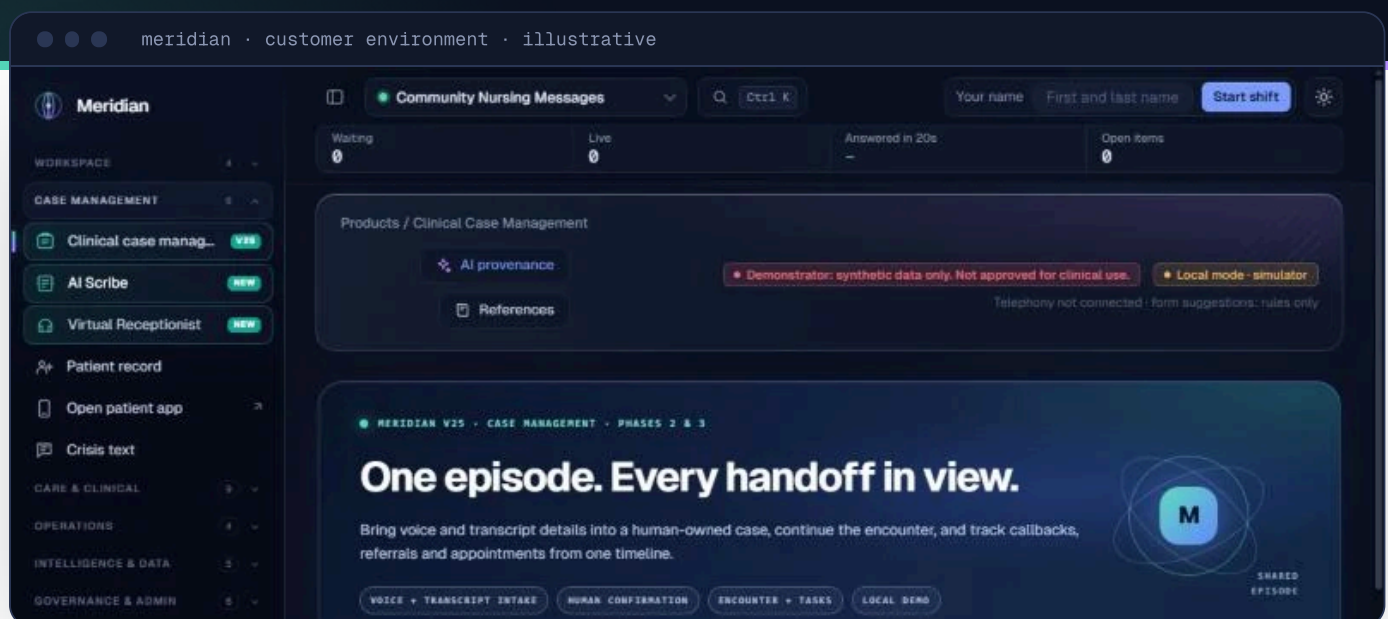


CARE COORDINATION

Meridian Clinical Case Management

One episode. Every handoff in view.

Brings reviewed intake, encounters, follow-up tasks and case context into one human-owned episode timeline, so every case has an owner and every next step is visible.



THE PROBLEM

Case context is scattered across calls, notes and inboxes.

Follow-up tasks lose their owner between teams.

Nobody can reconstruct who decided what, and when.

WHAT IT DOES

Episode queue

Filter new, queued, in-progress, awaiting-external and closed episodes.

Reviewed intake

Bring only the reviewed values from a Meridian call or recording.

Structured encounter

Problem, history, findings, assessment and plan, as draft or reviewed.

Follow-up tasks

Callbacks, referrals, appointments and handoffs with owners and due dates.

Scoped knowledge

Approved guidance beside the case, with sources.

Activity timeline

Every ownership change, entry and task event in order.

HOW IT WORKS

01

Review intake

Confirm a source or start blank.

02

Assign ownership

Service, case type, owner, status.

03

Continue

Draft structured documentation.

04

Coordinate

Named tasks with due dates.

05

Record

Save reviewed notes and outcomes.

CONTROL BUILT IN

- ✓ A named owner on every case
- ✓ A person sets urgency
- ✓ Reviewed values only from intake
- ✓ Model observations need opt-in

Runs on the Reimea control layer

Every Reimea product shares one control layer, so a new agent arrives already governed. Deployed in your own cloud environment, under your keys.

Identity & access

Policy per task

One AI gateway

Named human approval

Tamper-evident record

Controlled learning

WHO IT IS FOR

Community, urgent-care and care-coordination teams managing episodes across calls, encounters and follow-up.

MEASURE THE PILOT

Episodes with named owner

Follow-ups completed on time

Documentation time per encounter

Handoffs with full context

Baselines and targets are agreed with you in the Reimea pilot scorecard before the pilot starts.

Current status. Local product demonstrator in Meridian v25 using synthetic data. Live integrations and clinical-safety evidence are scoped with each customer.

WORKS WELL WITH



Meridian AI Scribe

Care coordination



Meridian Transitions

Care coordination



Meridian Access & Referrals

Care coordination

Start with one workflow. Make the decision measurable.

A 45-minute briefing covers your workflow, the product and its limits, and a sensible next step. Bring the people who own the decision.

Email info@reimea.com Web www.reimea.com



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