

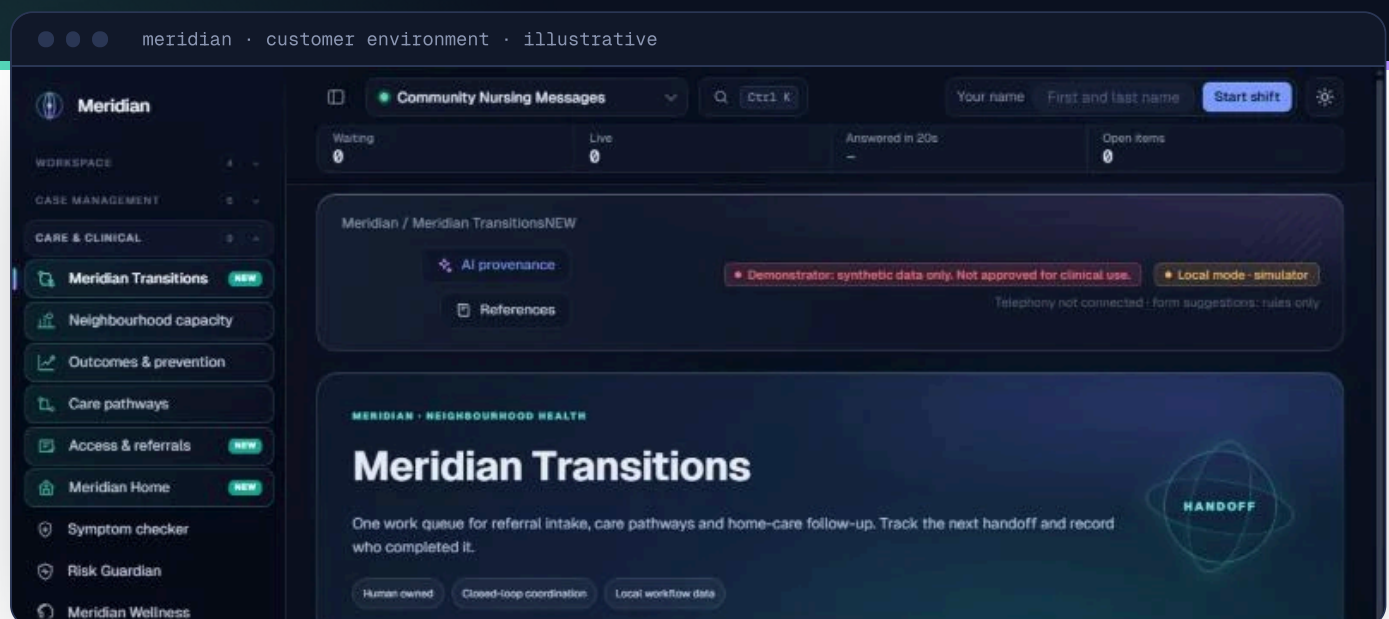


CARE COORDINATION

## Meridian Transitions

# A handoff is work. Give it an owner.

Brings referral gaps, pathway milestones and home-care follow-up into one coordination queue with a visible next action, so nothing waits in a system nobody is watching.



### THE PROBLEM

Follow-up sits in separate systems and nobody checks them all.

Overdue and unassigned work is invisible until it escalates.

Coordination outcomes are not recorded anywhere.

### WHAT IT DOES

#### Shared task queue

Eligible work from Access, Home and Pathways in one place.

#### Referral completeness

Missing information surfaced as a task.

#### Contact follow-up

Next-contact dates drive patient-update work.

#### Check-in follow-up

Patients asking for contact reach the queue.

#### Pathway milestones

Open milestones with subject, service and due date.

#### Recorded outcomes

Complete, defer or reassign with owner and note.

## HOW IT WORKS

01

### Read state

Load Access, Home and Pathways.

02

### Derive actions

Apply explicit task rules.

03

### Assign

Inspect ownership and due dates.

04

### Complete

A person completes, defers or reassigns.

05

### Retain

Save the coordination event.

## CONTROL BUILT IN

- ✓ Explicit, inspectable task rules
- ✓ A person completes every task
- ✓ Unassigned work flagged
- ✓ No clinical records changed

### Runs on the Reimea control layer

Every Reimea product shares one control layer, so a new agent arrives already governed. Deployed in your own cloud environment, under your keys.

● Identity &amp; access

● Policy per task

● One AI gateway

● Named human approval

● Tamper-evident record

● Controlled learning

## WHO IT IS FOR

Neighbourhood, integrated-care and community teams coordinating handoffs between services.

## MEASURE THE PILOT

Overdue coordination tasks

Unassigned items

Time from gap to action

Handoffs closed on time

Baselines and targets are agreed with you in the Reimea pilot scorecard before the pilot starts.

**Current status.** Local product demonstrator in Meridian v25 using synthetic data. Live integrations and clinical-safety evidence are scoped with each customer.

## WORKS WELL WITH



### Meridian Access & Referrals

Care coordination



### Meridian Care Pathways

Care coordination



### Meridian Home

Care coordination

## Start with one workflow. Make the decision measurable.

A 45-minute briefing covers your workflow, the product and its limits, and a sensible next step. Bring the people who own the decision.

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