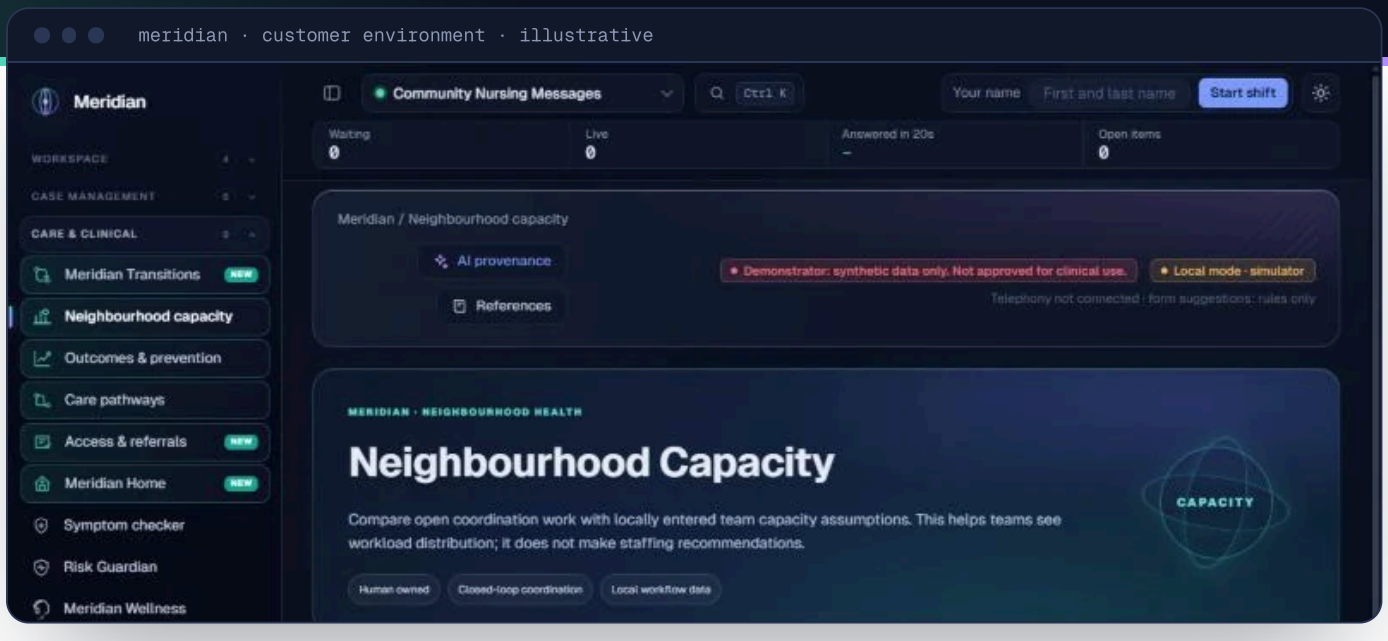
CARE COORDINATION

Meridian Neighbourhood Capacity

See the work. Test the assumptions.

Compares open coordination work with locally entered team capacity and makes unconfigured workload visible, so leaders can rebalance before teams are overwhelmed.



THE PROBLEM

- Workload is invisible until a team is overwhelmed.
- Capacity assumptions live in spreadsheets nobody updates.
- Teams with no configured capacity look like teams with no work.

WHAT IT DOES

Open workload
Counts from the same sources used by Transitions.

Owner and team view
Where open work sits, including unconfigured queues.

Local assumptions
Weekly task capacity entered by the service.

Over-capacity visibility
Counts above the assumption, shown not prescribed.

Unconfigured teams
Missing capacity distinguished from zero.

Live refresh
Recompute against current coordination state.

HOW IT WORKS

01 Load work
Read open coordination tasks.

02 Group
Count by owner or team.

03 Assume
Enter weekly capacity.

04 Compare
Count against assumption.

05 Review
A person decides what to change.

CONTROL BUILT IN

- [x] No automated staffing decisions
- [x] Raw-count basis always visible
- [x] Assumptions owned by the service
- [x] Missing data shown, not hidden

Runs on the Reimea control layer

Every Reimea product shares one control layer, so a new agent arrives already governed. Deployed in your own cloud environment, under your keys.

- Identity & access
- Policy per task
- One AI gateway
- Named human approval
- Tamper-evident record
- Controlled learning

WHO IT IS FOR

Neighbourhood and service leaders balancing coordination workload across teams.

MEASURE THE PILOT

- Teams over assumed capacity
- Unconfigured queues
- Rebalancing decisions made
- Overdue work trend

Baselines and targets are agreed with you in the Reimea pilot scorecard before the pilot starts.

Current status. Local product demonstrator in Meridian v25 using synthetic data. Live integrations and clinical-safety evidence are scoped with each customer.

WORKS WELL WITH

Meridian Transitions
Care coordination

Meridian Outcomes & Prevention
Care coordination

Meridian Intelligence
Agents & operations

Start with one workflow. Make the decision measurable.

A 45-minute briefing covers your workflow, the product and its limits, and a sensible next step. Bring the people who own the decision.

Email **info@reimea.com** Web **www.reimea.com**

Scan: product page

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