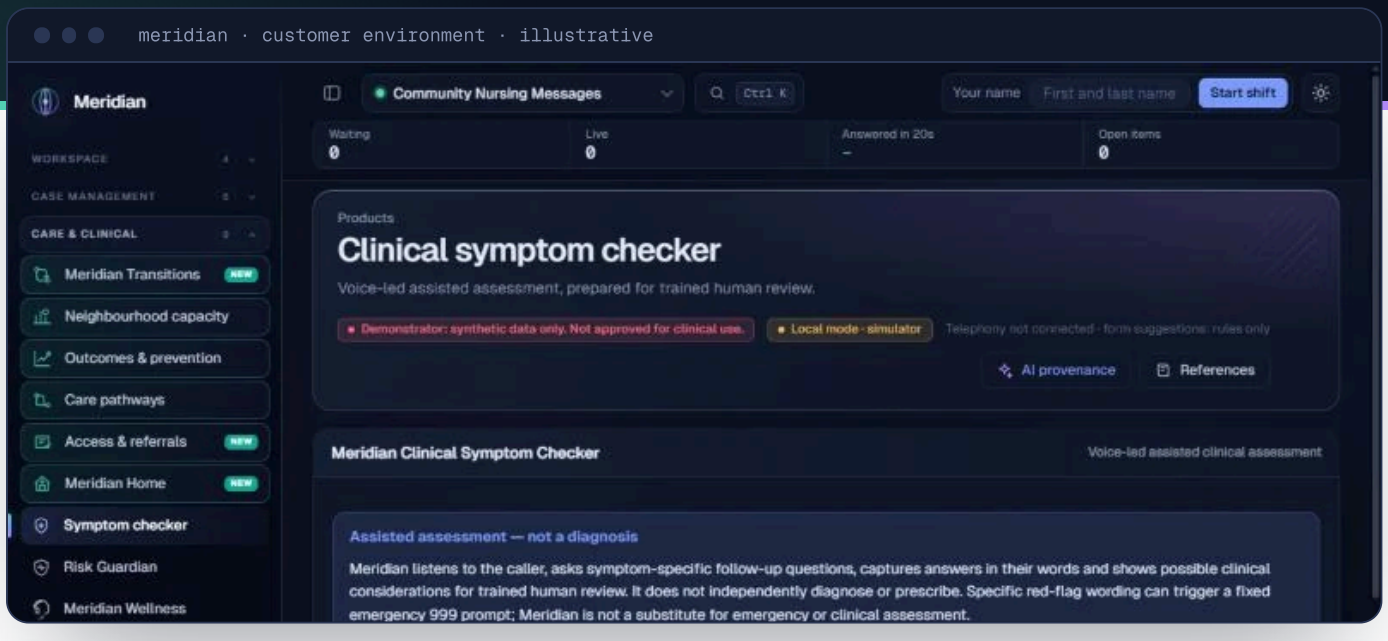
CLINICAL EDITION

Meridian Clinical Symptom Checker

Structured caller context for trained review.

A voice-led assisted assessment that captures the caller's own words, asks follow-up questions and shows possible considerations for a trained person to review. It does not diagnose.



THE PROBLEM

- Callers repeat their story at every step.
- Free-text notes lose the caller's exact wording.
- Reviewers can't see how a conversation reached its questions.

WHAT IT DOES

Voice and text
Assisted conversation by speech or typed answers.

Caller language
Choose from supported interface languages.

Conversation record
Every turn visible in the original wording.

Reported symptoms
Kept separate from generated considerations.

Pathway trace
Decision provenance for the reviewer.

Emergency prompt
Red-flag wording triggers a fixed 999 prompt.

reimea

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HOW IT WORKS

01 Start
Choose input and language.

02 Capture
Record the caller's words.

03 Ask
Follow-up questions.

04 Trace
Inspect reported vs considered.

05 Assess
A trained person decides.

CONTROL BUILT IN

- Assisted assessment, not a diagnosis
- Fixed emergency response
- Trace on every conversation
- Human remains responsible

Runs on the Reimea control layer

Every Reimea product shares one control layer, so a new agent arrives already governed. Deployed in your own cloud environment, under your keys.

- Identity & access
- Policy per task
- One AI gateway
- Named human approval
- Tamper-evident record
- Controlled learning

WHO IT IS FOR

Urgent-care and out-of-hours services evaluating assisted assessment for trained call handlers and clinicians.

MEASURE THE PILOT

- Assessment capture time
- Information re-asked by clinicians
- Red-flag prompts reviewed
- Reviewer agreement

Baselines and targets are agreed with you in the Reimea pilot scorecard before the pilot starts.

Current status. Clinical demonstrator using synthetic data. Not approved for clinical use; live use needs its own intended purpose, DCB0129/0160 safety case and release evidence.

WORKS WELL WITH

Meridian Risk Guardian
Clinical edition

Meridian Voice
Agents & operations

Meridian Wellness
Clinical edition

Start with one workflow. Make the decision measurable.

A 45-minute briefing covers your workflow, the product and its limits, and a sensible next step. Bring the people who own the decision.

Email **info@reimea.com** Web **www.reimea.com**

Scan: product page

This brief describes product capability and intended use. It is not a statement of clinical validation, regulatory approval or guaranteed outcomes. Scope, price and responsibilities are agreed in writing. Screens show synthetic data. © 2026 Reimea. All rights reserved.